MULTIPOINT HARDWARE SWING DOOR QUESTIONNAIRE

Acct. #: ___________________________________________  Date: ____________________________________________

Customer Name: _____________________________________  Phone: ___________________________________________

Address: ____________________________________________  Fax: _______________________________________________

E-mail: ______________________________________________

1. Is the faceplate stamped with G-U or Ferco? □ G-U □ Ferco □ Other: ________________________________

2. Is this for a single door, or a pair of doors (french doors)? ____________________________________________

3. What is the door thickness? □ 1-3/4" (45mm) □ 2-1/4" (57mm) □ Other: ________________________________

4. Do you know who manufactured your door? Do you know the age of your door? ________________________________

5. What is the finish/color of your Multipoint system?
   □ Silver □ Stainless Steel □ Yellow Dichromate (Brass looking) □ Black Matte □ White

6. What is the distance from the center of the handle to the center of the key cylinder?
   □ 2-7/32" (56mm) □ 2-53/64" (72mm) □ 3-5/8" (92mm - Standard) □ Other: ________________________________

7. Is this a "Manual" (locks are engaged by lifting lever upwards) or "Automatic" (locks engage automatically when you close the door) system? □ Manual □ Automatic

8. What is the width across of this metal face plate? □ 5/8" (16mm) □ 25/32" (20mm)

9. Is the key cylinder located above (American Version) or below (European Version) the handle? ________________________________

10. Based on the locking options on page 12, please put an "X" by the name of your G-U Multipoint System:

   **American Version (Key Above Handle)**
   - Wolverine: Manual 3-point locking system (Active Door).
     Top & Bottom Shootbolt and Deadbolt.
   - Wolverine: Manual 2-point locking system (Inactive Door).
     Top & Bottom Shootbolt.
   - Eagle: Automatic 3-point locking system.
     2 Additional Latches and Deadbolt.
   - Hawk: Semi-Automatic 3-point locking system.
     2 Additional Latches and Deadbolt.
   - Other: ____________________________________________

   **European Version (Key Below Handle)**
   - Cremona: Manual 3-point locking system (Active Door).
     Top & Bottom Shootbolt with Latch and Deadbolt.
   - Cremona/Europa: Manual 2-point locking system (Inactive Door).
     Top & Bottom Shootbolt without Latch and Deadbolt.
   - Rhino: Manual 3-point locking system.
     2 Horn Type Bolts and Deadbolt.
   - Rhino: Manual 5-point locking system.
     2 Horn Type Bolts, Top & Bottom Shootbolt and Deadbolt.
   - Tri pact: Manual 3-point locking system.
     2 Hook/Tongue bolts and Deadbolt.
   - Tri pact/Cremona: Manual 5-point locking system.
     2 Hook/Tongue Bolts, Top & Bottom Shootbolt and Deadbolt.
   - Europa R2: Manual 5-point locking system.
     2 Rollers, Top & Bottom Shootbolt and Deadbolt.
   - Other: ____________________________________________

Refer to measuring guidelines on page 12 to answer questions below

11. BACKSET: What is the distance from the center of the handle to the door edge (edge with the latch and deadbolt on it)?
   □ 1-3/16" (30mm) □ 1-3/8" (35mm) □ 1-9/16" (40mm) □ 1-3/4" (45mm) □ 2" (50mm) □ 2-3/16" (55mm) □ 2-3/8" (60mm)

12. Does the teardrop on your mortise gear box take a full cylinder or is there an insert in the round part of the teardrop that accepts a tailpiece to engage the deadbolt? □ Full Cylinder □ Insert that accepts a tailpiece (See picture of single point locks on page 12)

13. DEADBOLT THROW: The throw on the deadbolt is 1" (25mm)

14. HANDLE HEIGHT: The distance from the center of the door handle down to the bottom edge of the door (35" Standard)? ____________

15. BOTTOM LOCK POSITION: What is the distance of the bottom lock to the bottom edge of the door? ____________

16. What is door panel height (The door panel is the part that opens and closes)? ____________

17. TOP LOCK POSITION: What is the distance of the top lock to the bottom edge of the door? ____________

FAX THIS QUESTIONNAIRE TO: 610-534-3202
LOCKING OPTIONS FOR MULTIPOINT QUESTIONNAIRE

**Locking Options**

- **Latch Bolt**
- **Shoot Bolt (Top & Bottom)**
- **Hook/Tongue Bolt**
- **Rhino Bolt**
- **Roller Bolt**

**Measuring Guidelines**

- Top Lock Position
- Overall Height
- 3-5/8" (92mm) Backset Height
- Handle Height
- Bottom Lock Position